

We hope you are all safe and well.

Following the recent government announcement allowing ourselves to reopen, I am writing to inform you that the Club will be re-opening on the 3rd of December from 7am and I have put together a list of details regarding this and how the club will operate once we are back up and running.

Firstly, the details regarding your membership;

- All Monthly Memberships have been frozen for December and will resume in January.
- All Fixed Term Memberships will resume from the 3rd when we reopen.

Club Attendance

We will continue with our previous opening times, these for any of you that need a reminder are below

Monday – Friday 7am- 10pm

Saturday 7am-9pm

Sunday 8am-10pm

We have compiled details for you all for each area of the club based on the main questions you have been asking.

Classes

- Unfortunately due to the tier restrictions we will not be able to hold classes for the remainder of December and these will hopefully be allowed to restart in the New Year.

The Gym

- We have distanced our equipment so that you can train safely within the gym.
- There will be plenty of sanitiser and blue roll available to wipe down machines before and after use.
- We will be increasing the cleanliness checks by staff to make sure equipment is regularly cleaned and sanitised for your use.
- Changing rooms will be limited to prioritise swimmers so where possible please come in your kit ready to go.

Swimming/ Spas

- Changing rooms will be available for you to use before and after your swim.
- We have had to limit pool use to 3 swimmers at any one time.

- The hydrotherapy spa and Jacuzzi will be limited to one household at a time and we ask for you to limit your time in each to 15 minutes if there are others looking to use the facilities.

Sauna and Steam Room

- Our Sauna and Steam Room will reopen these will be on a one in one out policy with a maximum time of 15 minutes per session.
- To use these facilities you must be booked into the pool area

Community

We are committed to doing our part but we are also relying on our members to behave honestly and responsibly and to respect the adaptations we have had to make for your own safety and that of others.

- Please do not come to the Club if you feel unwell or have any Covid-19 Symptoms
- Please cancel your booking if you are unable to attend so that another member can fill your place
- The changing rooms are open with showers available, but we do ask you to arrive ready for your workout when you can.
- Use our hand sanitising stations upon arrival and throughout your visit.
- Please be patient and observe all notices, we have worked hard on our policies, but this is new for us too.

Lastly we can't wait to see you all back in and around the club again. We know how much you have all missed using the facilities in November.

If you wish to discuss any of the above do not hesitate to get in touch with us at leisure@parkmorehotel.co.uk

All we want is for you to have the best possible experience and will do everything we can to do just that, whilst keeping you safe within the club.

Kind Regards

The Hideaway Team