



Welcome to Best Western Parkmore Hotel

Our team is available to assist you at any time, we are pleased that you have chosen The Parkmore hotel and we hope you have an enjoyable stay.

You will see some slight changes to your room throughout this time.

The following is available from reception;

- Tea and coffee pack
- Toiletries

Our reception is on hand if you have any questions or request anything.

Reception Services

Our reception desk is operated by our reception team between 7.00am & 11.00pm, should you require anything during your stay please do not hesitate to contact us by dialling 0.

Between 11.00pm- 7.00am our night porter is on hand and can also be contacted by dialling 0.

Telephone

Your bedroom is equipped with a direct dial telephone.

Front desk Dial 0

Another guestDial Room number

Local calls Dial 9 + contact number

Please ask reception for access to the outside phone lines.

Internet Access

Please select BW_Parkmore from the available Wi-Fi connections. The password for the Wi-Fi is located in your Key Card Holder.

If you have any difficulties, please contact our 24- hour reception by dialling "0".

Wake up Calls

If you require a wake-up call, please contact reception and we can arrange this for you.

Breakfast Times

Breakfast can be collected from Reception from:

Monday – Friday 6am-9am

Saturday and Sunday 8am-10am

The Purple Peacock

Monday-Saturday 12.00pm – 9.00pm (Last Orders)

Sunday 12.00pm – 9.00pm

Food is served 12.00pm – 9pm every day in the bar.

Room Service

Room service is available from the main menu for a £2.50 tray charge; please note hot food is served until 9.00pm and cold sandwiches can be purchased after this time.

Toiletries

Available from reception free of charge, we have a full range of toiletry items including face towels.

Please enquire at reception. All items are subject to availability.

Iron and Ironing Board

Please call reception if you require the use of an iron and ironing board.

Additional Bedding

Extra bedding, pillows and towels are available free of charge please contact our reception team should you require any additional items.

Tea and Coffee Tray

If you haven't already requested a tea and coffee set from reception these are available from the front desk to request yours, please dial 0.

Fire Precautions

Please read the instructions located on the back of your bedroom door and familiarise yourself with the emergency exists.

In the event of a fire please leave by the nearest exit.

Our scheduled fire alarm test is every Monday at 12.30pm.

Doctors & Dentist

If you need medical attention, please call reception or dial 999 from your room in case of emergency.

Please remain in your room if you believe you have any Covid-19 Symptoms after seeking help

We hope you enjoy your stay at The Parkmore Hotel.